

A Transparent, Union-Aligned Pharmacy Benefit Partner

BeneCard PBF is committed to delivering dependable, responsive support to DVHCC members. With decades of experience serving union groups, we understand the importance of meeting the needs of working families—it's the foundation our organization was built on. We partner closely with your plan to improve member wellness, protect benefit integrity, and ensure your benefits are managed to support your goals.

Client Service Differentiators

- Executive oversight with easy access to senior management.
- Dedicated account management professionals who understand the needs of your organization.
- Consultative guidance to support plan goals and address emerging challenges.
- Custom analytics with forward-looking insights to guide plan decisions.
- Client Portal access that offers secure online tools for real-time plan information.
- Support for designing and refining benefit strategies as you need. No one-size-fits-all solutions here.

Member Service Differentiators

- 24/7/365 support offers round-the-clock access to member service representatives and licensed pharmacists.
- Easy-to-use member portal grants free online access to plan details, formulary information, drug pricing, Pharmacy Finder tools, and safety alerts.
- Self-service tools like mail-order refills, status updates, and mobile access provide convenience for members on-the-go.

BeneCard PBF facilitates pharmacy benefit management through transparent, client-first models grounded in the values of labor. Our flexible, customizable solutions support the real-world needs of union members and their families, while our mission—aligning the interests of payers, pharmacies, and providers—helps protect plan integrity and improve health outcomes for members.